

Human Tissue Authority  
151 Buckingham Palace Road  
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SW1W 9SZ

By email to [REDACTED]

**Tel** 020 7269 1900  
**Web** [www.hta.gov.uk](http://www.hta.gov.uk)  
**Email** [enquiries@hta.gov.uk](mailto:enquiries@hta.gov.uk)  
**Date** 2 June 2017

Dear [REDACTED]

### Freedom of Information request

Thank you for your request for information under the Freedom of Information Act (FOIA), which was received by the Human Tissue Authority (HTA) on 5 May 2017. Your email outlined the following request:

I would be grateful if you could please answer the following questions related to the software systems used by your organisation.

1. Does your organisation use any bespoke software systems?

If yes, please kindly complete the following questions. If no, please proceed to question 2.

- What is the core purpose of these system/s?
- Do these system/s integrate with your organisations financial management systems?
- Do these system/s enable e-payments, online payments or BACS transactions?
- Which company/companies are you contracted to for each bespoke software system?
- What is the total value of each of these contracts over their respective terms?
- When does the current contract term for these system/s expire?
- Who are the technical and procurement leads for these system/s and their contact details?

2. Is your organisation in the process of exploring the scope or planning the procurement of a bespoke software system or an off-the-shelf commercially branded software system which you envisage will require bespoke development to fit your organisation's needs?

If yes, please kindly complete the following questions:

- Will this system/s integrate with your organisations financial management system/s?
- Will this system/s enable e-payments, online payments or BACS transactions?
- Will this system/s automate processes or data currently managed by spreadsheets?
- Will this system/s automate paper based processes?
- Will this system/s capture large volumes of data from outside your organisation?
- When is the prospective go-live date for such system/s?
- What is the estimated budget for such system/s over the intended contractual period (rough order of magnitude)?
- Who will be the technical and procurement lead for these project/s?

## **Response**

The HTA does not currently operate any bespoke software systems, nor is it currently planning to procure any new bespoke or commercially branded 'off the shelf' software systems in the foreseeable future.

## **Further information**

If you are unhappy with the way the HTA has handled your request for information in this case, you may in the first instance ask us for an internal review by writing to us at the above postal or email address. If you remain dissatisfied with the handling of your request or complaint, you have the right to appeal directly to the Information Commissioner for a decision, at the address below. There is no charge for making an appeal.

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45

Website: [www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

