

Accessibility action plan

Introduction

This document will address the accessibility non-compliances discovered in the HTA website accessibility assessment by identifying a solution and giving a time frame for this solution to be implemented.

In many cases, specifically in cases where the non-compliance stems from an issue not related directly to content and editorial standards, the solution will be deferring to the new website which is currently in alpha.

This document will also assign their work to a member of staff to deliver the solutions.

Part one: text content

Page	Issue(s)	Solution	Timeline	Person responsible
Homepage	Headings - The three feature boxes on the homepage are not labelled as headings and ignored by screen readers	Defer to new website	Q4 2020/21	-
Contact us	Headings - The heading hierarchy is ignored and jumps from H1 to H3.	Replace H3 with H2 on page	Completed	Communications team
Contact us	Links - several uses of non-descriptive link text	Replace with descriptive links	Completed	Communications team
Our people	Headings - Empty H tags spread over the page	Defer to new website	Q4 2020/21	-

Part two: images and video

Page	Issue(s)	Solution	Timeline	Person responsible
Homepage	Alt text - four images with no alt text. These cannot be added in the CMS.	Defer to new website	Q4 2020/21	-
Deceased organ donation	Leaflet displayed on the page has no alt text	Add alt text	Completed	Communications team
Corporate publication	Several images have no alt-text	Add alt text	Completed	Communications team
Corporate publication	No text to describe that the images mean	Add text labels	Completed	Communications team

Part three: tools and transactions

Page	Issue(s)	Solution	Timeline	Person responsible
Find and establishment	Additional search options not clearly labelled as such, and separate from the search area.	Defer to new website	Q4 2020/21	-
Find and establishment	Some fields look as if they have multiple options but only have one (HTA licence status).	Defer to new website	Q4 2020/21	-
Find and establishment	No error message if you search without filling in the search field.	Defer to new website	Q4 2020/21	-

Find and medical school	No error message if you search without filling in the search field.	Defer to new website	Q4 2020/21	-
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Part four: PDF documents

Page	Issue(s)	Solution	Timeline	Person responsible
Our year in numbers	No descriptive text on a number of graphical elements	Add alt-text to all images and graphical elements	Q4 2020/21	-
CoP A	Title is not defined or set as H1 or title tag.	Add H1 tag to document title	Q4 2020/21	-
CoP A	No images or symbols have alt text	Add alt text to all images and symbols	Q4 2020/21	-
CoP A	Unlabeled graphical elements are used to denote meaning within tables (ticks and crosses) which cannot be read by screen readers.	Replace ticks and crosses with text, for example, 'yes' and 'no'.	Q4 2020/21	-
Consent leaflet	No headings are tagged.	Add proper heading tags	Q4 2020/21	-
Consent leaflet	No images are labelled	Add alt tags to images	Q4 2020/21	-

It is worth noting that this sample of PDFs is likely reflective of all PDF documents available on our website. All Codes of Practice will have similar non-compliances. A full review of PDF documents will take place as part of the website redevelopment. This is why decision has been deferred until then.

Part five: mobile technology

Page	Issue(s)	Solution	Timeline	Person responsible
Find and establishment	Search button incorrectly appears in the middle of the text that precedes the search bar.	Defer to new website	Q4 2020/21	-

Part six: keyboard only navigation

Page	Issue(s)	Solution	Timeline	Person responsible
All FAQ pages	It is impossible to tell which FAQ subheadings are selected. Only the tooltip provides this indication.	Defer to new website	Q4 2020/21	-

Part seven: magnification and zoom

Page	Issue(s)	Solution	Timeline	Person responsible
Find and establishment	The search button incorrectly appears in the middle of the text preceding the search bar.	Defer to new website	Q4 2020/21	-

Part eight: colour contrast

There were innumerable colour contrast issues found on the website relating to colour contrast. The following colour combinations in particular need to be avoided going forward:

- Orange and white
- Light blue and white
- Green and blue

These will be addressed in the new website and thus deferred until then.

Part nine: search and navigation

The website accessibility check found zero non-compliances in this area.

Part ten: HTML

The website accessibility check found zero non-compliances in this area.

Conclusion

Of the 21 non-compliances discovered, five will be addressed by the digital communications officer before the 23 September deadline for website accessibility compliance. The other 16 non-compliances will be addressed as part of the website redevelopment project due for delivery in Q4 2020.

The issues discovered with PDFs, as mentioned, are indicative of a wider issue likely with all PDFs, most of which will not have been constructed to accessible standards. As part of the website redevelopment project we will need to look for solutions to this issue. All documents published after 28 September 2018, or documents that still need to be referred to (such as Codes of Practice) need to be compliant.

The next steps for this project, beyond implementing the five solutions that can be issued through the CMS, is to build an accessibility statement based of both this documents, and the previous accessibility assessment.