

Inspection report on compliance with HTA licensing standards
Inspection date: **13 October (virtual) and 21 October 2025 (site visit)**



University of East Anglia
HTA licensing number 12005

Licensed under the Human Tissue Act 2004

Licensed activities

Area	Carrying out of an anatomical examination	Removal from the body of a deceased person (otherwise than in the course of an anatomical examination or post mortem examination) of relevant material of which the body consists or which it contains, for use for a scheduled purpose other than transplantation	Storage of a body of a deceased person or relevant material which has come from a human body for use for a scheduled purpose	Storage of an anatomical specimen
University of East Anglia	Licensed	Licensed	Licensed	Licensed

Summary of inspection findings

The HTA found the Designated Individual (DI) and the Licence Holder (LH) to be suitable in accordance with the requirements of the legislation.

University of East Anglia ('the establishment') was found to have met all HTA standards.

The HTA has assessed the establishment as suitable to be licensed for the activities specified.

Compliance with HTA standards

All applicable HTA standards have been assessed as fully met.

Advice

The HTA advises the DI to consider the following to further improve practices:

Number	Standard	Advice
1.	C1(a)	Within the Consent SOP (SOP-Anatomy-A02) the link to the HTA website is broken. The DI is advised to update this link to provide a useful resource for staff to obtain information.
2.	C1(a)	Although there is a process in place if a potential donor is to withdraw their consent, this is not documented. The DI is advised to include the procedure within an appropriate SOP.
3.	GQ1(a)	For a donor to be accepted, the establishment ensures that the certificate of the cause of death has been signed, and a copy of the document is uploaded to their system. The DI is advised to document this process in the relevant SOP, as currently it only references the consent form, the certificate for burial/cremation (the 'green form') and the final death certificate.
4.	GQ2(a)	To provide greater assurances on security, the DI is advised to expand the range of internal audits to include audits of security measures and facility access records at the site.
5.	GQ2(a)	There is an audit schedule that covers the auditing of all specimens annually, from storage location to the database. Only when a donor leaves the establishment is the consent documentation audited. To

		provide earlier assurances, the DI is advised to consider carrying out audits routinely from specimens in storage through to consent documentation.
6.	GQ5(b)	Although incidents have been thoroughly investigated, the SOP lacks detail. Within SOP-Anatomy-E04, there are details on how complaints and incidents are to be reported, including informing the DI for resolution. The DI is advised to include more detail on how the investigation is formally managed to ensure that suitable investigations take place consistently.
7.	N/A	There are plans for the department to move into a new, purpose-built campus building in Summer 2026. The DI is advised to ensure all relevant governance documents are revised accordingly, to reflect all the changes that are needed as a result of the move.

Background

University of East Anglia has been licensed by the HTA since November 2007. This was the third inspection of the establishment; the most recent previous inspection took place in June 2019.

Since the previous inspection, there has been a change to the named Corporate Licence Holder contact in October 2025.

Description of inspection activities undertaken

The HTA's regulatory requirements are set out in Appendix 1. The inspection team covered the following areas during the inspection:

Standards assessed against during inspection

All 47 of the HTA licensing standards were covered during the assessment (standards published 3 April 2017).

Review of governance documentation

The Regulation Manager reviewed the establishment's self-assessment document provided by the DI. Policies and procedural documents relating to licensed activities were reviewed. These included standard operating procedures (SOPs), policies, training presentations, internal audits, incidents and risk assessments. During the site visit, the establishment's electronic specimen traceability system was also assessed.

Visual inspection

The Regulation Manager undertook a site visit inspection of the premises which included the entrances and exits, the anatomy suite, the preparation room, storage facilities (including a fridge room) and the office area.

The establishment plan to move to a new, purpose-built facility on campus in Summer 2026. The building plans for the new site were also reviewed.

Audit of records

The Regulation Manager undertook traceability audits for 10 cadavers and specimens stored within the department. These included two embalmed bodies stored for anatomical examination, one frozen body stored for a training course and seven prosected body parts. Traceability details were crosschecked between the identification tags and information on the electronic register through to consent documentation. No discrepancies were identified.

A review of the bone collection, potted specimen collection and historical holdings cabinet was also reviewed.

Meetings with establishment staff

The inspection team met with staff carrying out activities under the licence. This included two Anatomy Technicians, the Head of Anatomy, the Bequeathal Manager, the Laboratory Coordinator and the Associate Professor in Anatomy who is the DI.

Report sent to DI for factual accuracy: 24 October 2025

Report returned from DI: No factual accuracy or request for redaction comments were made by the DI

Final report issued: 24 October 2025

Appendix 1: The HTA's regulatory requirements

Prior to the grant of a licence, the HTA must assure itself that the DI is a suitable person to supervise the activity authorised by the licence and that the premises are suitable for the activity.

The statutory duties of the DI are set down in Section 18 of the Human Tissue Act 2004. They are to secure that:

- the other persons to whom the licence applies are suitable persons to participate in the carrying-on of the licensed activity;
- suitable practices are used in the course of carrying on that activity; and
- the conditions of the licence are complied with.

Its programme of inspections to assess compliance with HTA licensing standards is one of the assurance mechanisms used by the HTA.

The HTA developed its licensing standards with input from its stakeholders. They are designed to ensure the safe and ethical use of human tissue and the dignified and respectful treatment of the deceased. They are grouped under four headings:

- consent
- governance and quality systems
- traceability
- premises facilities and equipment.

This is an exception-based report: only those standards that have been assessed as not met are included. Where the HTA determines that there has been a shortfall against a standard, the level of the shortfall is classified as 'Critical', 'Major' or 'Minor' (see Appendix 2: Classification of the level of shortfall). Where HTA standards are fully met, but the HTA has identified an area of practice that could be further improved, advice is provided.

HTA inspection reports are published on the HTA's website.

Appendix 2: Classification of the level of shortfall

Where the HTA determines that a licensing standard is not met, the improvements required will be stated and the level of the shortfall will be classified as 'Critical', 'Major' or 'Minor'. Where the HTA is not presented with evidence that an establishment meets the requirements of an expected standard, it works on the premise that a lack of evidence indicates a shortfall.

The action an establishment will be required to make following the identification of a shortfall is based on the HTA's assessment of risk of harm and/or a breach of the Human Tissue Act 2004 (HT Act) or associated Directions.

1. Critical shortfall:

A shortfall which poses a significant risk to human safety and/or dignity or is a breach of the HT Act or associated Directions
or

A combination of several major shortfalls, none of which is critical on its own, but which together could constitute a critical shortfall and should be explained and reported as such.

A critical shortfall may result in one or more of the following:

- A notice of proposal being issued to revoke the licence
- Some or all of the licensable activity at the establishment ceasing with immediate effect until a corrective action plan is developed, agreed by the HTA and implemented.
- A notice of suspension of licensable activities
- Additional conditions being proposed
- Directions being issued requiring specific action to be taken straightaway

2. Major shortfall:

A non-critical shortfall that:

- poses a risk to human safety and/or dignity, or
- indicates a failure to carry out satisfactory procedures, or
- indicates a breach of the relevant Codes of Practice, the HT Act and other relevant professional and statutory guidelines, or

- has the potential to become a critical shortfall unless addressed

or

A combination of several minor shortfalls, none of which is major on its own, but which, together, could constitute a major shortfall and should be explained and reported as such.

In response to a major shortfall, an establishment is expected to implement corrective and preventative actions within 1-2 months of the issue of the final inspection report. Major shortfalls pose a higher level of risk and therefore a shorter deadline is given, compared to minor shortfalls, to ensure the level of risk is reduced in an appropriate timeframe.

3. Minor shortfall:

A shortfall which cannot be classified as either critical or major, but which indicates a departure from expected standards.

This category of shortfall requires the development of a corrective action plan, the results of which will usually be assessed by the HTA either by desk-based review or at the time of the next inspection.

In response to a minor shortfall, an establishment is expected to implement corrective and preventative actions within 3-4 months of the issue of the final inspection report.

Follow up actions

A template corrective and preventative action plan will be sent as a separate Word document with the final inspection report.

Establishments must complete this template and return it to the HTA within 14 days of the issue of the final report.

Based on the level of the shortfall, the HTA will consider the most suitable type of follow-up of the completion of the corrective and preventative action plan. This may include a combination of

- a follow-up inspection
- a request for information that shows completion of actions
- monitoring of the action plan completion
- follow up at next routine inspection.

After an assessment of the proposed action plan establishments will be notified of the follow-up approach the HTA will take.