

# **Sunderland Royal Hospital**

HTA licensing number 12281

Licensed under the Human Tissue Act 2004

#### Licensed activities

The table below shows the activities this establishment is licensed for and the activities currently undertaken at the establishment.

| Area                                     | Making of a post-mortem examination | Removal from the body of a deceased person (otherwise than in the course of an anatomical examination or post-mortem examination) of relevant material of which the body consists or which it contains, for use for a scheduled purpose other than transplantation | Storage of the body of a deceased person or relevant material which has come from a human body for use for a scheduled purpose |
|--|-------------------------------------|--|--|
| Hub site<br>Sunderland Royal<br>Hospital | Licensed                            | Licensed   | Licensed   |
| Mortuary                                 | Carried out                         | Carried out  | Carried out  |
| Maternity department                     | -                                   | Carried out  | Carried out  |

### **Summary of inspection findings**

The HTA found the Designated Individual (DI) and the Licence Holder (LH) to be suitable in accordance with the requirements of the legislation.

Although the HTA found that Sunderland Royal Hospital ('the establishment') had met the majority of the HTA's standards, one minor shortfall was found against standards for Premises, facilities and equipment in relation to bariatric storage capacity.

The HTA has assessed the establishment as suitable to be licensed for the activities specified, subject to corrective and preventative actions being implemented to meet the shortfall identified during the inspection.

### **Compliance with HTA standards**

#### Minor Shortfalls

| Standard  | Inspection findings   | Level of shortfall |  |  |  |
|---|---|--------------------|--|--|--|
| PFE2 There are appropriate facilities for the storage of bodies and human tissue            |   |                    |  |  |  |
| c) Storage for long-term storage of bodies and bariatric bodies is sufficient to meet needs | The establishment does not have any bariatric storage. Although there are arrangements with other establishments to ensure that bodies can be stored appropriately, the establishment is a specialist centre for bariatric surgery and conducts bariatric post mortems (PMs). | Minor              |  |  |  |

The HTA requires the DI to submit a completed corrective and preventative action (CAPA) plan setting out how the shortfalls will be addressed, within 14 days of receipt of the final report (refer to Appendix 2 for recommended timeframes within which to complete actions). The HTA will then inform the establishment of the evidence required to demonstrate that the actions agreed in the plan have been completed.

The HTA advises the DI to consider the following to further improve practice:

| Number | Standard | Advice   |
|--------|----------|--|
| 1.     | GQ1(a)   | During release of the deceased three points of identification are always checked against the body and release documentation. Although included in the mortuary's main SOPs, this check is not detailed within the 'Rapid/direct release of the deceased' SOP. The DI is advised to include this level of detail.   |
| 2.     | PFE1(e)  | There is a door between the viewing room and body store facility that remains locked during viewings. Although families are always accompanied by mortuary staff, the lock is an unkeyed manual latch which could be opened inadvertently by families if left unsupervised. The DI is advised to risk assess this arrangement and strengthen security arrangements if necessary. |
| 3.     | PFE2(e)  | The storage facility within the maternity department has an audible alarm system to alert staff to temperature deviations. The DI is advised to consider remote monitoring for the unit should the audible alarm go unnoticed.   |

# **Background**

Sunderland Royal Hospital has been licensed by the HTA since May 2007. This was the third inspection of the establishment; the most recent previous inspection took place in November 2016.

Since the previous inspection, there has not been any significant changes to the licence arrangements.

## Description of inspection activities undertaken

The HTA's regulatory requirements are set out in Appendix 1. The inspection team covered the following areas during the inspection:

Standards assessed against during inspection

All 72 HTA licensing standards were covered during the inspection (standards published 3 April 2017).

Review of governance documentation

The inspection team reviewed the establishment's self-assessment document provided by the DI and Mortuary Manager in advance of the inspection. Policies and procedural documents relating to licensed activities were reviewed. This included standard operating procedures, records of servicing, ventilation reports, audits, risk assessments, meeting minutes, temperature monitoring for the storage facilities, reported incidents, and training documents. Consent seeking procedures and information for relatives giving consent were also reviewed.

Visual inspection

The inspection team undertook a visual inspection of the premises which included the mortuary, body storage area, PM rooms, viewing rooms and the maternity department.

Audit of records

The inspection team undertook audits of traceability for three bodies in storage. This included a perinatal case, a community death, a hospital death and a body with same / similar name. Traceability details were crosschecked between the identification band on the body, information on the door of the storage unit, the mortuary register and paperwork. All bodies were fully traceable.

All tissue taken at PM examination is transferred for storage at another licensed establishment.

Meetings with establishment staff

The assessment team met with staff carrying out activities under the licence, including mortuary staff, a pathologist who conducts PM examinations, a portering staff member, cell pathology manager, staff involved in the consent seeking process and the DI.

Report sent to DI for factual accuracy: 21 February 2022

Report returned from DI: No response

Final report issued: 29 March 2022

# Completion of corrective and preventative actions (CAPA) plan

Based on information provided, the HTA is satisfied that the establishment has completed the agreed actions in the CAPA plan and in doing so has taken sufficient action to correct all shortfalls addressed in the Inspection Report.

Date: 27 July 2022

## **Appendix 1: The HTA's regulatory requirements**

Prior to the grant of a licence, the HTA must assure itself that the DI is a suitable person to supervise the activity authorised by the licence and that the premises are suitable for the activity.

The statutory duties of the DI are set down in Section 18 of the Human Tissue Act 2004. They are to secure that:

- the other persons to whom the licence applies are suitable persons to participate in the carrying-on of the licensed activity;
- suitable practices are used in the course of carrying on that activity; and
- the conditions of the licence are complied with.

Its programme of inspections to assess compliance with HTA licensing standards is one of the assurance mechanisms used by the HTA.

The HTA developed its licensing standards with input from its stakeholders. They are designed to ensure the safe and ethical use of human tissue and the dignified and respectful treatment of the deceased. They are grouped under four headings:

- consent
- governance and quality systems
- traceability
- premises facilities and equipment.

This is an exception-based report: only those standards that have been assessed as not met are included. Where the HTA determines that there has been a shortfall against a standard, the level of the shortfall is classified as 'Critical', 'Major' or 'Minor' (see Appendix 2: Classification of the level of shortfall). Where HTA standards are fully met, but the HTA has identified an area of practice that could be further improved, advice is provided.

HTA inspection reports are published on the HTA's website.

### Appendix 2: Classification of the level of shortfall

Where the HTA determines that a licensing standard is not met, the improvements required will be stated and the level of the shortfall will be classified as 'Critical', 'Major' or 'Minor'. Where the HTA is not presented with evidence that an establishment meets the requirements of an expected standard, it works on the premise that a lack of evidence indicates a shortfall.

The action an establishment will be required to make following the identification of a shortfall is based on the HTA's assessment of risk of harm and/or a breach of the Human Tissue Act 2004 (HT Act) or associated Directions.

#### 1. Critical shortfall:

A shortfall which poses a significant risk to human safety and/or dignity or is a breach of the HT Act or associated Directions

or

A combination of several major shortfalls, none of which is critical on its own, but which together could constitute a critical shortfall and should be explained and reported as such.

A critical shortfall may result in one or more of the following:

- A notice of proposal being issued to revoke the licence
- Some or all of the licensable activity at the establishment ceasing with immediate effect until a corrective action plan is developed, agreed by the HTA and implemented.
- A notice of suspension of licensable activities
- Additional conditions being proposed
- Directions being issued requiring specific action to be taken straightaway

## 2. Major shortfall:

A non-critical shortfall that:

- poses a risk to human safety and/or dignity, or
- indicates a failure to carry out satisfactory procedures, or

- indicates a breach of the relevant Codes of Practice, the HT Act and other relevant professional and statutory guidelines, or
- has the potential to become a critical shortfall unless addressed

or

A combination of several minor shortfalls, none of which is major on its own, but which, together, could constitute a major shortfall and should be explained and reported as such.

In response to a major shortfall, an establishment is expected to implement corrective and preventative actions within 1-2 months of the issue of the final inspection report. Major shortfalls pose a higher level of risk and therefore a shorter deadline is given, compared to minor shortfalls, to ensure the level of risk is reduced in an appropriate timeframe.

#### 3. Minor shortfall:

A shortfall which cannot be classified as either critical or major, but which indicates a departure from expected standards.

This category of shortfall requires the development of a corrective action plan, the results of which will usually be assessed by the HTA either by desk-based review or at the time of the next inspection.

In response to a minor shortfall, an establishment is expected to implement corrective and preventative actions within 3-4 months of the issue of the final inspection report.

### Follow up actions

A template corrective and preventative action plan will be sent as a separate Word document with both the draft and final inspection report. Establishments must complete this template and return it to the HTA within 14 days of the issue of the final report.

Based on the level of the shortfall, the HTA will consider the most suitable type of follow-up of the completion of the corrective and preventative action plan. This may include a combination of

- a follow-up inspection
- a request for information that shows completion of actions
- monitoring of the action plan completion
- follow up at next routine inspection.

| After an assessment of the proposed action plan establishments will be notified of the follow-up approach the HTA will take |  |  |  |  |  |  |
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