

Title Note created on 08/10/2014 11:26 by [REDACTED]

In summary, from conversation with Samantha:

- Family of deceased gave consent for continued retention of blocks and slides for scheduled purposes.
- Two years after the PM examination took place, they changed their mind and requested return of the blocks and slides.
- I understood that the correct blocks and slides (and the correct number of them) were returned.
- there is a slight discrepancy on one thing - the reference number on the blocks and slides was incorrect.
- there was an error in the person's reference number which was picked up in the mortuary at that time and amended in systems there ('942' should have been '943') but this error was not corrected to the laboratory systems.
- the family has made a complaint about this.

I will seek confirmation the blocks and slides returned to the family were correctly identified prior to return - for example, if there is an NHS number / name of deceased on them as additional markers. Otherwise, I do not think this is a HTARI, and does not need to be reported to us, but can be dealt with as an incident internally only.

Further information from Samantha, 8 October:

- blocks and slides only bear the deceased's mortuary admission number.
- Deceased number 942 did not have a PM examination
- Deceased person 943 (which was erroneously entered in the register as 942) did have a PM examination
- Deceased person 944 did not have a PM examination

I'm therefore satisfied the blocks/slides marked 942 are indeed for case 943. Samantha confirmed this has been logged internally as a non-conformance (though not as an incident). I have informed Samantha this is not an HTARI.

Regarding Potential HTARI?

File Attachment

File name: