

By email to: [REDACTED]

Human Tissue Authority

2nd Floor
2 Redman Place
London
E20 1JQ

Tel 020 7269 1900
Web www.human-tissue-authority.gov.uk
Email enquiries@hta.gov.uk

Date: 08 December 2025

Dear [REDACTED]

Freedom of Information Act

Thank you for your email into the Human Tissue Authority (HTA) dated 02 December 2025 for which we gave the case reference number: [REDACTED]. Your email has been handled as a request for information under the Freedom of Information Act 2000 ("FOIA").

Your email outlined the following request ("your request"):

Request

EIR Request

Dear Sirs,

We formally request under the EIR 2004 regulations Act data you hold, relating to the water and wastewater usage and costs within your controlled portfolio / expenditure.

Given the Governments focus on water control, reduction and competition, there is a valid public interest in local taxpayers knowing what the UK's public sector across both local and central Government comprises.

For the most recent yearly data to hand: -

- *Your total billed water/sewerage usage?*
- *Your total billed water/sewerage cost?*
- *Name of your water provider?*
- *Are you on a standard water tariff or negotiated/contracted rate i.e. via a framework/direct?*
- *Have you switched water supplier?*
- *Have you ever commissioned or undertaken a water and wastewater audit, with a review to reducing your water and wastewater costs?*

- *Is funding prohibiting you from implementing a water and wastewater cost reduction project?*
- *Have you ever carried out a water consumption benchmark exercise to all of your buildings? If so what is the water consumption per person per year?*
- *Do you have a future water strategy, if so, please supply details.*

This request is made for journalistic reasons and will be made public within a single UK report and so no RPSI restriction are to apply upon your disclosure to us.



Thank you

Response

The HTA occupies rented desk space in a shared commercial building at 2 Redman Place, Stratford. We are not the building owner or direct recipient of utility bills for the premises.

The costs associated with water and wastewater services are consolidated and included in the overall Service Charge we pay to our landlord, the Department of Health and Social Care (DHSC).

As a tenant, the HTA does not hold separate, itemised data for any of the specific questions asked, including:

- Total billed water/sewerage usage or cost.
- Name of the water provider, tariffs, or supplier switching history.
- Details of any water or wastewater audits, benchmarking exercises, or future water strategy.

For all questions in your request, we rely on Regulation 12(4)(a) of the EIR (Information not held), as the requested data is managed and held by the landlord (DHSC) or the building management company, not the HTA.

Further information

We hope you found the above response to your request clear and helpful. If you are unhappy with the way the HTA has handled your request for information in this case, or if you disagree with how we have interpreted FOIA in answering your request, you may in the first instance ask us for an Internal Review by writing to us at the above postal or email address, within two months of this reply, specifying that you would like an Internal Review to be carried out.

Any Internal Review of the HTA's handling of your information request will be reassessed by staff who were not involved in providing you with this response.

Please remember to quote the case reference number above in any future communications.

If you remain dissatisfied after this Internal Review, you have the right to appeal directly to the Information Commissioner for a decision, at the address below. There is no charge for making an appeal.

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45
Website: www.ico.gov.uk

Yours sincerely,
Freedom of Information Officer