

Human Tissue Authority

2nd Floor
2 Redman Place
London
E20 1JQ

Tel: 020 7269 1900

Web: www.hta.gov.uk

Email: enquiries@hta.gov.uk

Date: 22 February 2023

By email to: [REDACTED]

Dear [REDACTED]

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act (FOIA), which was received by the Human Tissue Authority (HTA) on Thursday 26 January 2023. Your email outlined the following request:

“Please find below my FOI request regarding malicious emails sent to the department.

The date range for the request is for 2022. The data shall include a breakdown by individual departments (e.g. separate departments, agencies, or public bodies within the main government agency), if applicable. Where data isn't available for the entire year, please provide the data and timescale it relates to (e.g. X emails over the last 90 days).

1. How many malicious emails have been successfully blocked/detected?
2. If possible, please provide a breakdown of figures by malicious email type, e.g. spam, malware, phishing, and ransomware.
3. What percentage of malicious emails were opened by staff?
4. What percentage of malicious links in the emails were clicked on by staff?
5. How many email accounts/employees are there within your department?”

Response

Due to the complexity of our Email filtering systems, we can provide the following information:

Covering period last 90 days

1. How many malicious emails have been successfully blocked/detected? 346

2. If possible, please provide a breakdown of figures by malicious email type, e.g. spam, malware, phishing, and ransomware.

Virus = 58 / Phishing =193 / Spoofed = 95

3. What percentage of malicious emails were opened by staff?

NA – All reports are from the gateway so were stopped before being delivered.

4. What percentage of malicious links in the emails were clicked on by staff?

NA – All reports are from the gateway so were stopped before being delivered.

5. How many email accounts/employees are there within your department? 75

Further information

If you are unhappy with the way the HTA has handled your request for information in this case, you may in the first instance ask us for an internal review by writing to us at the above postal or email address.

If you remain dissatisfied with the handling of your request, you have the right to appeal directly to the Information Commissioner for a decision, at the address below. There is no charge for making an appeal.

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45

Website: www.ico.org.uk

Yours sincerely

