

Human Tissue Authority

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Web: www.hta.gov.uk

Email: enquiries@hta.gov.uk

Date: 26 May 2023

By email to: [REDACTED]

Dear [REDACTED]

Freedom of Information request

Thank you for your Freedom of Information (FOI) request, which was received by the Human Tissue Authority (HTA) on Monday 22 May 2023. Your email outlined the following request:

“Dear Human Tissue Authority,

O365 Licencing Questions:-

- a.- Which Microsoft O365 do you use eg E3,E5?
- b.- Do you use the NHS-shared O365 tenant?
- c.- Do you procure O365 licences through Microsoft Enterprise Agreement (EA) or Cloud Service Provider (CSP). Who is your supplier?
- d.- When is your licencing renewal date/anniversary for these services?

Microsoft Telephony Questions

- e.- Do you have Microsoft Calling Plans, if so how many licences (users)
- f.- Do you have other forms of Microsoft Telephony such as Direct routing/Operator connect? How many licences (users) and which supplier?
- g.- When is your licencing renewal date/anniversary for these services?”

Response

- a.- Which Microsoft O365 do you use eg E3,E5? We have E3 and E5 licenses
- b.- Do you use the NHS-shared O365 tenant? We do access the NHS shared tenant
- c.- Do you procure O365 licences through Microsoft Enterprise Agreement (EA) or Cloud Service Provider (CSP). Who is your supplier? TrustMarque with an Microsoft Enterprise Agreement

d.- When is your licencing renewal date/anniversary for these services? Apr 2026 is our renewal and we have a 3 year agreement

Microsoft Telephony Questions

e.- Do you have Microsoft Calling Plans, if so how many licences (users) 72

f.- Do you have other forms of Microsoft Telephony such as Direct routing/Operator connect? How many licences (users) and which supplier? We have 15 licenses of Direct routing

g.- When is your licencing renewal date/anniversary for these services? Licensing renewal date for these are Apr 2026

Further information

If you are unhappy with the way the HTA has handled your request for information in this case, you may in the first instance ask us for an internal review by writing to us at the above postal or email address.

If you remain dissatisfied with the handling of your request, you have the right to appeal directly to the Information Commissioner for a decision, at the address below. There is no charge for making an appeal.

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45

Website: www.ico.org.uk

Yours sincerely

