Human Tissue Authority

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London
E20 1JQ

Tel: 020 7269 1900
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Email: enquiries@hta.gov.uk

Date: 20 July 2023

By email to:

Dear

Freedom of Information request

Thank you for your Freedom of Information request, which was received by the Human Tissue Authority (HTA) on Thursday 22 June 2023. Your email outlined the following request:

"Dear Human Tissue Authority,

EOS / EOL Networking Equipment
1a. What EOS (end of support) or EOL (end of life) networking equipment do you have in your IT estate?

Network Lifecycle
2a. Have you conducted a network refresh in the past 36 months?
2b. If so with which area? (eg Data Centre, Enterprise Networking, Wi-Fi, Security, Collaboration) 2c. Which vendor/technology solution was chosen?
2d. Which reseller/partner delivered the solution?
2e. Who maintains the solution?
2f. When does the maintenance contract expire/renewal date?

Have you conducted a POC (proof of concept) in the last 12 months for any of the below technology areas?
3a. Data centre (yes/no)
3b. Enterprise networking (yes/no)
3c. Wi-Fi (yes/no)
3d. Security (yes/no)
3e. Collaboration/Microsoft Telephony (calling plan/operator connect/direct routing (yes/no) 3f. Network monitoring (yes/no) 3g. Which vendor and what equipment was tested?

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3h. Which partner/reseller provided the POC?
3i. Was the POC successful?
3j. Do you intend to use the solution in a live environment?

Do you plan to refresh your network in the next 24 months for any of the below technology areas:- 3a. Data centre (yes/no) 3b. Enterprise networking (yes/no) 3c. Wi-Fi (yes/no) 3d. Security (yes/no) 3e. Collaboration/Microsoft Telephony (yes/no) 3f. Network monitoring (yes/no) 3g. When do you plan to have the new solution implemented? (Specify date) 3h. Have you/do you intend to go to RFx for this? 3i. When do you plan to go to RFx for this?

Do you have a Cisco estate for any of the below architecture, and what technology/equipment has been implemented?:- 4a. Data centre 4b. Enterprise networking 4c. Wi-Fi 4d. Security 4e. Collaboration 4f. Network monitoring
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Cisco Support
5a How are you currently supporting your Cisco estate?
5b. Which company sells/provides you with support?
5c. If you outsource support, for which aspects?
5d. How do you keep your equipment/software up to date?

Cisco Partner/Reseller
6a. Who is the supplier/reseller for Cisco hardware/software?
6b. Do you have a preferred supplier agreement for Cisco hardware/software?
6c. When do these supplier agreements expire?
6d. How long has the current supplier relationship existed?

Cisco Enterprise Agreement (EA)
7a. Do you have a Cisco (EA)?
7b. When is your (EA) contract expiry/renewal date?
7c. Who provides/resells your Cisco (EA)?

Do you have an HP/Aruba estate for any of the below architectures, and what technology/equipment has been implemented?:- 8a. Data centre 8b. Enterprise networking 8c. Wi-Fi 8d. Security 8e. Collaboration 8f. Network monitoring
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HP/Aruba Support
9a How are you currently supporting your HP/Aruba estate?
9b. Which company sells/provides you with support?
9c. If you outsource support, for which aspects?
9d. How do you keep your equipment/software up to date?

HP/Aruba Partner/Reseller
10a. Who is the supplier/reseller for HP/Aruba hardware/software?
10b. Do you have a preferred supplier agreement for HP/Aruba hardware/software?
10c. When do these supplier agreements expire?

10d. How long has the current supplier relationship existed?

HP/Aruba Enterprise Agreement (EA)

11a. Do you have an HP/Aruba (EA)?

11b. When is your (EA) contract expiry/renewal date?

11c. Who provides/resells your HP/Aruba (EA)?

Telephony

12a. Do you have ISDN Lines?- Supplier, quantity (lines), contractual position 12b. Do you have PSTN Lines? - Supplier, quantity (lines), contractual position.

12c. Do you have SIP Channels? - Supplier, quantity (channels), contractual position.

12d. Have you started/completed projects to prepare for the PSTN switch-off?

12e. Which technology partner assisted in your PSTN switch-off readiness project?

12f. Would you describe your organisation as entirely ready for the PSTN switch-off?

12g. PBX (phone system) Make & Model (eg Avaya, Cisco, Mitel), contractual position 12h. Who maintains your PBX (phone system) 12i. How long has the relationship with the maintainer been in place?

12j. Are you considering or interested in Microsoft Telephony (eg Calling Plans, Direct Routing, Operator connect)?"

Response

EOS / EOL Networking Equipment

1a. What EOS (end of support) or EOL (end of life) networking equipment do you have in your IT estate? Where possible systems are kept within support with any end of support/end of life options considered for individual systems.

Network Lifecycle

2a. Have you conducted a network refresh in the past 36 months? Yes, as part of an office move

2b. If so with which area? (eg Data Centre, Enterprise Networking, Wi-Fi, Security, Collaboration) Wifi

2c. Which vendor/technology solution was chosen? Vodafone

2d. Which reseller/partner delivered the solution? N/A to the HTA. This was part of an office and facilities set up across 5 ALBs.

2e. Who maintains the solution? The Care Quality Commission

2f. When does the maintenance contract expire/renewal date? N/A not an HTA contract

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Have you conducted a POC (proof of concept) in the last 12 months for any of the below technology areas?

3a. Data centre (yes/no) No

3b. Enterprise networking (yes/no) No

3c. Wi-Fi (yes/no) No
3d. Security (yes/no) No
3e. Collaboration/Microsoft Telephony (calling plan/operator connect/direct routing (yes/no) No
3f. Network monitoring (yes/no) No
3g. Which vendor and what equipment was tested? No
3h. Which partner/reseller provided the POC? N/A
3i. Was the POC successful? N/A
3j. Do you intend to use the solution in a live environment? N/A

Do you plan to refresh your network in the next 24 months for any of the below technology areas:-
3a. Data centre (yes/no) No
3b. Enterprise networking (yes/no) No
3c. Wi-Fi (yes/no) No
3d. Security (yes/no) No
3e. Collaboration/Microsoft Telephony (yes/no) No
3f. Network monitoring (yes/no) No
3g. When do you plan to have the new solution implemented? (Specify date) N/A
3h. Have you/do you intend to go to RFx for this? N/A
3i. When do you plan to go to RFx for this? N/A

Do you have a Cisco estate for any of the below architecture, and what technology/equipment has been implemented?:-
4a. Data centre N/A
4b. Enterprise networking N/A
4c. Wi-Fi N/A
4d. Security N/A
4e. Collaboration N/A
4f. Network monitoring N/A

Cisco Support
5a How are you currently supporting your Cisco estate? N/A
5b. Which company sells/provides you with support? N/A
5c. If you outsource support, for which aspects? N/A
5d. How do you keep your equipment/software up to date? N/A

Cisco Partner/Reseller
6a. Who is the supplier/reseller for Cisco hardware/software? N/A
6b. Do you have a preferred supplier agreement for Cisco hardware/software? N/A
6c. When do these supplier agreements expire? N/A
6d. How long has the current supplier relationship existed? N/A

Cisco Enterprise Agreement (EA)
7a. Do you have a Cisco (EA)? N/A
7b. When is your (EA) contract expiry/renewal date? N/A

7c. Who provides/resells your Cisco (EA)? N/A

Do you have an HP/Aruba estate for any of the below architectures, and what technology/equipment has been implemented?:-
8a. Data centre N/A
8b. Enterprise networking N/A
8c. Wi-Fi N/A
8d. Security N/A
8e. Collaboration N/A
8f. Network monitoring N/A

HP/Aruba Support
9a How are you currently supporting your HP/Aruba estate? N/A
9b. Which company sells/provides you with support? N/A
9c. If you outsource support, for which aspects? N/A
9d. How do you keep your equipment/software up to date? N/A

HP/Aruba Partner/Reseller
10a. Who is the supplier/reseller for HP/Aruba hardware/software? N/A
10b. Do you have a preferred supplier agreement for HP/Aruba hardware/software? N/A
10c. When do these supplier agreements expire? N/A
10d. How long has the current supplier relationship existed? N/A

HP/Aruba Enterprise Agreement (EA)
11a. Do you have an HP/Aruba (EA)? N/A
11b. When is your (EA) contract expiry/renewal date? N/A
11c. Who provides/resells your HP/Aruba (EA)? N/A

Telephony ISDN lines are limited to the office and not managed by the HTA
12a. Do you have ISDN Lines?- Supplier, quantity (lines), contractual position No
12b. Do you have PSTN Lines? - Supplier, quantity (lines), contractual position No
12c. Do you have SIP Channels? - Supplier, quantity (channels), contractual position. No
12d. Have you started/completed projects to prepare for the PSTN switch-off? N/A
12e. Which technology partner assisted in your PSTN switch-off readiness project? N/A
12f. Would you describe your organisation as entirely ready for the PSTN switch-off? Yes
12g. PBX (phone system) Make & Model (eg Avaya, Cisco, Mitel), contractual position Microsoft Business Voice via Teams
12h. Who maintains your PBX (phone system) Microsoft
12i. How long has the relationship with the maintainer been in place? 2020
12j. Are you considering or interested in Microsoft Telephony (eg Calling Plans, Direct Routing, Operator connect)? Already using Microsoft Telephony

Further information

If you are unhappy with the way the HTA has handled your request for information in this case, you may in the first instance ask us for an internal review by writing to us at the above postal or email address.

If you remain dissatisfied with the handling of your request, you have the right to appeal directly to the Information Commissioner for a decision, at the address below. There is no charge for making an appeal.

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45
Website: www.ico.org.uk

Yours sincerely