

Human Tissue Authority

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Web: www.hta.gov.uk

Email: enquiries@hta.gov.uk

Date: 26 May 2023

By email to: [REDACTED]

Dear [REDACTED]

Freedom of Information request

Thank you for your Freedom of Information (FOI) request, which was received by the Human Tissue Authority (HTA) on Wednesday 05 April 2023. Your email outlined the following request:

“Under the Freedom of Information Act, I would like to request the following information:

The duration of time utilising cloud infrastructure.

The criteria used to choose a cloud provider.

The percentage of infrastructures employing cloud services.

The supplier of cloud infrastructures used. (AWS/Oracle/Azure etc.)

Case studies highlighting the successful implementation of the 'Cloud-first' strategy.

The uptime of the cloud infrastructure.

The annual budget over the last five years for IT-managed services

Please provide the percentage spent on cloud-managed services”.

Response

1. We have been utilising cloud-based infrastructure since December 2021
2. This would have been based on our business needs both current and future whilst also supporting seamless business functions for either office or remote operations.
3. We run 11VMs in Azure and 3 Vm's on premise calculating to 78.5% cloud based.
4. We utilise an Azure cloud infrastructure via Microsoft.
5. We do not have any case studies to supply
6. Azure uptime has been 100%
7. We spend approximately £140,000 per year on IT managed services.
8. Approximately 20% of our budget is spend on cloud managed services

Further information

If you are unhappy with the way the HTA has handled your request for information in this case, you may in the first instance ask us for an internal review by writing to us at the above postal or email address.

If you remain dissatisfied with the handling of your request, you have the right to appeal directly to the Information Commissioner for a decision, at the address below. There is no charge for making an appeal.

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45
Website: www.ico.org.uk

Yours sincerely

