

By email to: [REDACTED]

Human Tissue Authority
2nd Floor
2 Redman Place
London
E20 1JQ

Tel 020 7269 1900
Web [www.hta.gov.uk](http://www.human-tissue-authority.gov.uk)
Email enquiries@hta.gov.uk

Date: 28 July 2025

Dear [REDACTED]

Freedom of Information Act

We have received a request from you for information under the Freedom of Information Act 2000 ("FOIA"), which you included in a letter to our solicitors, dated 29th June and received on 2nd July 2025. We have given this request case reference number of [REDACTED].

Your letter outlined your request ("your Request") as follows:

"Subject FOI request (complaint numbers)"

Dear FOI officer, please tell me how many complaints the HTA has investigated since 2005"

Response

We have understood your request as referring to the number of complaints submitted to the HTA regarding the HTA, and have reviewed our management systems accordingly.

The HTA was established by the Human Tissue Act 2004.

From data available, we have identified 49 complaints from 2005 to date.

Further information

We hope you found the above response to your Request clear and helpful. If you are unhappy with the way the HTA has handled your Request for information in this case, or if you disagree with how we have interpreted FOIA in answering your Request, you may in the first instance ask us for an internal review by writing to us at the above postal or email address, within two months of this reply, specifying that you would like an internal review to be carried out.

Any internal review of the HTA's handling of your information request will be reassessed by staff who were not involved in providing you with this response.

Please remember to quote the case reference number above in any future communications.

If you remain dissatisfied after this internal review, you have the right to appeal directly to the Information Commissioner for a decision, at the address below. There is no charge for making an appeal.

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45

Website: www.ico.gov.uk

Yours sincerely,

Freedom of Information Officer