

Human Tissue Authority
151 Buckingham Palace Road
London
SW1W 9SZ

[REDACTED]

By email to [REDACTED]

Tel 020 7269 1900
Web www.hta.gov.uk
Email enquiries@hta.gov.uk
Date 11 December 2019

Dear [REDACTED]

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act (FOIA), which was received by the Human Tissue Authority (HTA) on 13 November 2019. Your email outlined the following request:

Can you please confirm how many of the following you received for your most recent tax year records (17/18 or 18/19):

- Complaints
- Data protection requests
- Freedom of information requests
- Questions from parliament
- Correspondences from ministers

Can you also confirm the name and contact details for the person within the department who has accountability for response times for each of those areas?

Response

Data protection requests – one Subject Access Request
Information on our Data Protection Officer is published on our website.
<https://www.hta.gov.uk/privacy-notice>

Correspondences from ministers – we sent you an email of the 26 November 2019 in an attempt to clarify the information being requested. We are unable to proceed with this aspect of your request until this clarification has been provided.

Person with accountability for response times: Allan Marriott-Smith, Chief Executive Officer, allan.marriott-smith@hta.gov.uk.

The remaining information that you have requested is exempt from release under section 21 of the FOIA, as it is easily accessible elsewhere. This information can be found as follows:

Complaints – these are summarised on a quarterly basis in the Chief Executive’s Report to the Authority. Authority papers are published on our website.

<https://www.hta.gov.uk/about-us/how-we-do-it/authority-meetings-topic-listings>

Freedom of information requests – these are published on our website.

<https://www.hta.gov.uk/about-us/freedom-information-and-data-protection/freedom-information-responses>

Questions from parliament – these are available via www.parliament.uk.

<https://www.parliament.uk/business/publications/written-questions-answers-statements/written-questions-answers/>

Further information

If you are unhappy with the way the HTA has handled your request for information in this case, you may in the first instance ask us for an internal review by writing to us at the above postal or email address.

If you remain dissatisfied with the handling of your request or complaint, you have the right to appeal directly to the Information Commissioner for a decision, at the address below. There is no charge for making an appeal.

Information Commissioner’s Office

Wycliffe House

Water Lane

Wilmslow

Cheshire SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45

Website: www.ico.gov.uk

Yours sincerely

██████████
████████████████████