

Human Tissue Authority
151 Buckingham Palace Road
London
SW1W 9SZ

[REDACTED]
By email to [REDACTED]

Tel 020 7269 1900
Web www.hta.gov.uk
Email enquiries@hta.gov.uk
Date 09 January 2019

Dear [REDACTED]

Freedom of Information request

Thank you for your request for information under the Freedom of Information Act (FOIA), which was received by the Human Tissue Authority (HTA) on 7 December 2018. Your email outlined the following request:

Dear FOI Officer,

I am sending this request under the Freedom of Information Act.

Please provide a list of all HTARIs reported to your authority in the 2017 and 2018 calendar years to 07.12.18.

Please provide for each incident, the reporting body, the date of the incident, the kind of incident and a summary of the details of the incident.

Please send me this information by e-mail to [REDACTED] in a machine readable format such as .csv or .xlsx where appropriate.

If you have any queries about this request please contact me on [REDACTED].

If you are encountering practical difficulties complying with this request, please contact me so that we can discuss the matter and if necessary I can modify the request.

Please acknowledge receipt of this request.

Many thanks for your assistance.

Kind regards,

Response

The HTARI reports included in this letter were received and closed in the 2017 and 2018 calendar years up to 7 December 2018. The establishment name, the date, classification and summary details of each incident are set out in the table below. This information has also been provided in a machine readable format, as requested.

Date HTARI occurred	Establishment	Incident Classification	Brief Summary of Incident
Jan-2017	Addenbrooke's Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Feb-2017	Great Western Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Feb-2017	Arrowe Park Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Feb-2017	Countess of Chester Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Feb-2017	Worcestershire Royal Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Feb-2017	University Hospital of Wales	Accidental damage to a body	Defective equipment led to accidental damage to a body
Feb-2017	The Royal London Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Feb-2017	Barnsley Hospital	Accidental damage to a body	Equipment failure led to accidental damage of a body
Apr-2017	Halton Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Apr-2017	Royal Preston Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Apr-2017	Countess of Chester Hospital	Accidental damage to a body	Human error led to accidental damage to a

			body
Apr-2017	Addenbrooke's Hospital	Accidental damage to a body	Human error led to minor damage to a body whilst being transferred into the mortuary
Apr-2017	Darlington Memorial Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Apr-2017	Royal Derby Hospital	Accidental damage to a body	Human error led to minor damage to a body whilst being transferred into the mortuary
May-2017	Tameside General Hospital	Accidental damage to a body	Human error led to accidental damage to a body
May-2017	St Richards Hospital, Chichester	Accidental damage to a body	Human error led to accidental damage to a body
May-2017	The Royal Oldham Hospital	Accidental damage to a body	Human error led to minor damage to a body whilst being transferred into the mortuary
May-2017	Basingstoke and North Hampshire Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Jun-2017	Salisbury District Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Jun-2017	Royal Stoke University Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Jun-2017	St George's Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Jun-2017	Dorset County Hospital	Accidental damage to a body	Human error led to accidental damage of a body
Jun-2017	Adult mortuary, Central Manchester University Hospitals NHS	Accidental damage to a body	Human error led to minor damage to a body whilst being transferred into the mortuary

	foundation trust		
Jul-2017	Gloucestershire Royal Hospital	Accidental damage to a body	Human error led to minor damage of a body while being transferred in to the mortuary
Aug-2017	Arrowe Park Hospital	Accidental damage to a body	Fridge failure resulted in minor deterioration of a body
Aug-2017	Wytheshawe Hospital	Accidental damage to a body	Human error led to accidental damage to a body whilst being transferred to the mortuary
Aug-2017	Bassetlaw District General Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Aug-2017	Addenbrooke's Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Aug-2017	Princess Alexandra Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Aug-2017	Ipswich Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Sep-2017	Addenbrooke's Hospital	Accidental damage to a body	Human error led to minor damage to a body whilst being transferred into the mortuary
Sep-2017	Leighton Hospital	Accidental damage to a body	Human error led to minor damage of a body while being transferred into the mortuary
Oct-2017	Derriford Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Oct-2017	Ormskirk Hospital Mortuary	Accidental damage to a body	Human error led to accidental damage to a body
Oct-2017	Tameside General Hospital	Accidental damage to a body	Human error led to accidental damage to a body

Oct-2017	Addenbrooke's Hospital	Accidental damage to a body	Human error led to minor damage to a body whilst being transferred into the mortuary
Oct-2017	The Royal Oldham Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Nov-2017	Southampton General Hospital	Accidental damage to a body	Human error led to accidental damage of a body
Nov-2017	Leicester Royal Infirmary	Accidental damage to a body	Human error led to accidental damage to a body
Nov-2017	Poole Hospital NHS Foundation Trust	Accidental damage to a body	Human error led to minor damage to a body whilst being transferred into the mortuary
Dec-2017	Great Western Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Dec-2017	Derriford Hospital	Accidental damage to a body	Equipment failure led to minor damage to a body whilst being transferred from the mortuary
Dec-2017	Watford General Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Dec-2017	Queen's Medical Centre	Accidental damage to a body	Damage to a body
Dec-2017	Uxbridge Mortuary	Accidental damage to a body	Human error led to minor accidental damage to a body during a post mortem examination
Dec-2017	Satellite Site Trafford General Hospital	Accidental damage to a body	Accidental damage to a body with unusual morphology
Dec-2017	Trafford General Hospital (satellite site)	Accidental damage to a body	Accidental damage to a body whilst in storage
Dec-2017	Trafford General Hospital	Accidental damage to a body	Accidental damage to a body whilst in storage
Jan-2018	Colchester General Hospital	Accidental damage to a body	Human error led to accidental damage to a

			body
Jan-2018	Pindersfield Mortuary	Accidental damage to a body	Human error led to accidental damage to a body
Jan-2018	Yeovil District Hospital	Accidental damage to a body	Human error led to accidental damage of a body
Jan-2018	Sandwell General Hospital Mortuary	Accidental damage to a body	Human error led to accidental damage to a body
Jan-2018	St Bartholomew's Hospital	Accidental damage to a body	Human error led to accidental damage
Feb-2018	Sheffield Children's Hospital	Accidental damage to a body	Human error led to damage of a body during a PM examination
Feb-2018	University Hospitals Coventry and Warwickshire	Accidental damage to a body	Procedural error led to minor damage to a body whilst being transferred into the mortuary
Apr-2018	Bradford Public Mortuary & Forensic Science Centre	Accidental damage to a body	Human error led to accidental damage to a body
Apr-2018	John Radcliffe Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Apr-2018	West Suffolk Hospital	Accidental damage to a body	Human error led to accidental damage to a body
May-2018	Royal Stoke University Hospital	Accidental damage to a body	Human error led to accidental damage to a body
May-2018	Wye Valley NHS Trust	Accidental damage to a body	Procedural error led to accidental damage to a body
Jun-2018	Papworth Hospital	Accidental damage to a body	Human error led to minor accidental damage to a body during PM examination
Jun-2018	The Royal Oldham Hospital	Accidental damage to a body	Defective equipment led to accidental damage to a body

Jul-2018	Barnsley Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Aug-2018	Worcestershire Royal Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Aug-2018	University Hospital of North Durham	Accidental damage to a body	Human error led to accidental damage to a body
Sep-2018	Norfolk and Norwich University Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Nov-2018	Addenbrooke's Hospital	Accidental damage to a body	Human error led to accidental damage to a body
Jan-2017	John Radcliffe Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Closure of viewing room due to use for a temporary storage facility
Jan-2017	The Royal Oldham Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Lack of procedure for documenting tissue received in the mortuary
Jan-2017	Manchester Royal Infirmary	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Mortuary reached capacity
Feb-2017	Worcestershire Royal Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to relevant information not being given to Funeral director
Feb-2017	Hull Royal Infirmary	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Identification error led to a PM examination commencing on the wrong body
Feb-2017	Royal Stoke University Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Administrative error led to a delay to a funeral
Mar-2017	Sheffield Children's Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in	A crematorium alerted the mortuary to the fact that blocks and slides

		public confidence	were being buried and not cremated
Mar-2017	Kingston Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Use of unauthorised equipment in the mortuary
Apr-2017	Belfast Health and Social Care Trust - Royal Victoria Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to a report being sent to the wrong recipient
Apr-2017	St Thomas' Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to the loss of traceability of tissue
Apr-2017	Paediatric Mortuary CMFT	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to inadvertent disposal of tissue
Apr-2017	Victoria Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Unexpected delay in release of body to the funeral director
May-2017	Royal Manchester Children's Hospital, Paediatric Mortuary	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Complaint about the condition of a body
Jun-2017	Southend Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to loss of patient property
Jun-2017	Chesterfield Royal Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Administrative error led to inadequate contact with a family
Jun-2017	John Radcliffe Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to unauthorised retention of tissue
Jun-2017	John Radcliffe Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in	Human error led to a PM examination not being carried out

		public confidence	
Aug-2017	University Hospital of Wales	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Delay in transfer of body from the ward to the mortuary
Aug-2017	Harefield Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to a delay in returning a body to refrigerated storage
Oct-2017	Nottingham City Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error meant the SOP was not followed to release a body
Oct-2017	Adult Mortuary Main Hub and Satellite site	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to accidental damage to a body
Nov-2017	Sheffield Children's Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Damage to a body
Nov-2017	Birmingham Womens Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error resulted in loss of traceability of tissue
Dec-2017	Royal Stoke University Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Complaint about use of social media
Dec-2017	Stoke Mandeville Hospital Mortuary	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Due to human error an organ was not returned to the body before disposal
Jan-2018	UCL Hospitals NHS Foundation Trust	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to procedure not being followed
Feb-2018	UCLH Mortuary	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to inadequate supervision of visitors
Feb-2018	James Cook University	Any incident not listed here that could result in adverse publicity	Release of a body to an incorrect funeral director

	Hospital	that may lead to damage in public confidence	
Feb-2018	Medway Maritime Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Concern expressed about the condition of a body
Feb-2018	The Royal Oldham Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Failure to locate and communicate with family, resulting in a complaint about actions taken
Mar-2018	University Hospital of North Durham	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Unauthorised use of equipment in the mortuary
Mar-2018	Cheltenham General Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Incorrect information led to disposal of tissue
Apr-2018	The Royal Oldham Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Access to the mortuary inappropriately authorised
Apr-2018	Queen Elizabeth Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Disposal of tissue contrary to the wishes of the family
Apr-2018	Morrison Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Inappropriate storage arrangements
May-2018	Harefield Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to a body not being returned to refrigerated storage
Jun-2018	Addenbrooke's Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to loss of traceability of tissue
Jul-2018	James Cook University Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to unauthorised retention of tissue

Jul-2018	St Thomas' Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to the loss of traceability of tissue
Jul-2018	Royal Manchester Children's Hospital, Paediatric Histopathology	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Retention of tissue resulting in a complaint
Aug-2018	Countess of Chester Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Release of a body to a incorrect funeral director
Aug-2018	UCLH Mortuary	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to a security breach
Sep-2018	West Suffolk Hospital	Any incident not listed here that could result in adverse publicity that may lead to damage in public confidence	Human error led to the loss of traceability of tissue
Mar-2017	Central Mortuary	Discovery of an organ or tissue following post mortem examination and release of body	Human error led to retention of tissue
Apr-2017	Medico-Legal Centre	Discovery of an organ or tissue following post mortem examination and release of body	Human error led to retention of tissue
Aug-2017	Barnsley Hospital	Discovery of an organ or tissue following post mortem examination and release of body	Human error led to loss of tissue traceability
Aug-2017	Royal Hallamshire Hospital	Discovery of an organ or tissue following post mortem examination and release of body	Human error led to loss of tissue traceability
Dec-2017	Doncaster Royal Infirmary	Discovery of an organ or tissue following post mortem examination and release of body	Human error led to the release of a body before repatriation of an organ
Dec-	Addenbrooke's	Discovery of an organ or tissue	Procedural error led to a

2017	Hospital	following post mortem examination and release of body	delay in the disposal of tissue
Oct-2018	Queen's Medical Centre	Discovery of an organ or tissue following post mortem examination and release of body	An administrative error led to a delay in repatriating tissue to a body
Mar-2017	Chase Farm Hospital	Disposal or retention of a whole fetus or fetal tissue (gestational age greater than 24 weeks) against the express wishes of the family	Human error led to loss of traceability of tissue
Feb-2017	Ormskirk & District General and Southport	Disposal or retention of a whole fetus or fetal tissue (gestational age less than 24 weeks) against the express wishes of the family	Human error led to disposal instead of returning tissue to the family
Jun-2017	St Thomas' Hospital	Disposal or retention of a whole fetus or fetal tissue (gestational age less than 24 weeks) against the express wishes of the family	Human error led to inadvertent retention of tissue
Jun-2017	Broomfield Hospital	Disposal or retention of a whole fetus or fetal tissue (gestational age less than 24 weeks) against the express wishes of the family	Human error led to disposal instead of returning tissue to the family
Sep-2017	Leighton Hospital	Disposal or retention of a whole fetus or fetal tissue (gestational age less than 24 weeks) against the express wishes of the family	Loss of traceability of tissue
Mar-2018	University Hospital of Wales	Disposal or retention of a whole fetus or fetal tissue (gestational age less than 24 weeks) against the express wishes of the family	Human error led to unauthorised retention of tissue
Apr-2018	Victoria Hospital	Disposal or retention of a whole fetus or fetal tissue (gestational age less than 24 weeks) against the express wishes of the family	Human error led to retention of tissue
Apr-2017	Salford Royal NHS Foundation Trust	Inadvertent disposal or retention of an organ against the express wishes of the family	Human error led to unauthorised retention of an organ
Aug-2017	Royal Brompton Hospital	Inadvertent disposal or retention of an organ against the express wishes of the family	Administrative error led to the retention of tissue
Feb-2017	Holly Tree Lodge	Incident leading to the	A toxic gas leak led to

		temporary unplanned closure of a mortuary resulting in an inability to deliver services	closure of the mortuary for post mortem examinations
Oct-2017	Norfolk and Norwich University Hospital	Loss of an organ	Human error led to loss of part of an organ
Aug-2017	St George's Hospital	Major equipment failure	Equipment failure of extraction fan in PM room
Aug-2017	St Peter's Hospital	Major equipment failure	Fridge failure resulted in transfer of bodies to another HTA-licensed establishment
Nov-2017	Royal Cornwell Hospital	Major equipment failure	Procedural error led to staff not being alerted to a fridge failure
Nov-2017	Papworth Hospital	Major equipment failure	Hoist failure due to flat battery
Jan-2018	Southport Hospital	Major equipment failure	Temperature probe failure led to a major equipment failure
Jan-2018	St George's Hospital	Major equipment failure	Freezer failure in the mortuary; there was no significant damage to bodies
Jan-2018	St George's Hospital	Major equipment failure	Power failure led to a delay in PM examinations
Feb-2018	St Peter's Hospital	Major equipment failure	Failure of ventilation system in post-mortem room
Mar-2018	Wexham Park Hospital	Major equipment failure	Fridge failure resulted in transfer of bodies to another HTA licensed establishment
Dec-2017	Royal Berkshire Hospital	Post mortem examination conducted was not in line with the consent given or the PM examination proceeded with inadequate consent	Due to human error, a post mortem examination was not conducted in line with the consent given
Dec-2017	Tunbridge Wells Hospital at Pembury	Post mortem examination conducted was not in line with the consent given or the PM	Failures in communication procedures led to a PM

		examination proceeded with inadequate consent	examination being commenced without authority
Jun-2018	Norfolk and Norwich University Hospital	Post mortem examination conducted was not in line with the consent given or the PM examination proceeded with inadequate consent	PM took place without appropriate consent
Jan-2017	Royal Cornwell Hospital	Post mortem examination of the wrong body	Human error led to a PM examination on the wrong body
Jul-2017	William Harvey Hospital, Ashford	Post mortem examination of the wrong body	Due to communication errors, a PM examination was started on the wrong body
Aug-2017	Arrowe Park Hospital	Post mortem examination of the wrong body	Identification error led to a PM examination commencing on the wrong body
Oct-2017	Broomfield Hospital	Post mortem examination of the wrong body	Human error led to PM on the wrong body
Jan-2017	Warrington Hospital	Release of the wrong body	Human error led to the release of the wrong body
Feb-2017	Basildon University Hospital	Release of the wrong body	Human error led to release of the wrong body
Feb-2017	St Bartholomew's Hospital	Release of the wrong body	Human error led to the release of the wrong body
Feb-2017	Manchester Royal Infirmary, Adult Mortuary	Release of the wrong body	Human error led to the short term release of a wrong body
Mar-2017	Whiston Hospital	Release of the wrong body	Procedural error led to the short term release of the wrong body
Mar-2017	Darent Valley Hospital	Release of the wrong body	Human error led to the release of a wrong body
May-2017	Frimley Park Hospital	Release of the wrong body	Human error led to the release of the wrong body
Jul-2017	Birmingham Childrens	Release of the wrong body	Procedural error led to the short term release of

	Hospital		the wrong body
Jul-2017	University Hospital of Wales	Release of the wrong body	Human error led to the short-term release of the wrong body
Nov-2017	Royal Albert Edward Infirmary	Release of the wrong body	Human error led to the release of a wrong body
Jan-2018	Wednesfield Public Mortuary	Release of the wrong body	Human error led to the short-term release of the wrong body
Jan-2018	Royal Victoria Infirmary	Release of the wrong body	Human error led to the short-term release of the wrong body
Jan-2018	St George's Hospital	Release of the wrong body	Human error led to the short-term release of a wrong body
Feb-2018	Royal Sussex County Hospital	Release of the wrong body	Administrative error led to the release of the wrong body
Feb-2018	Queen Elizabeth Hospital Birmingham	Release of the wrong body	Human error led to the short-term release of a wrong body
Mar-2018	Leighton Hospital	Release of the wrong body	Human error led to the short-term release of the wrong body
Mar-2018	Royal Devon and Exeter Hospital	Release of the wrong body	Human error led to the short-term release of the wrong body
Jun-2018	Great Western Hospital	Release of the wrong body	Human error led to the release of the wrong body
Jun-2018	Lister Mortuary	Release of the wrong body	A procedural error led to the temporary release of the wrong body
Sep-2018	North Tyneside General Hospital	Release of the wrong body	Human error led to the short-term release of the wrong body
Nov-2018	Yeovil District Hospital	Release of the wrong body	Human error led to the short-term release of the wrong body
Aug-2017	Countess of Chester Hospital	Removal of tissue from a body without authorisation or consent	Human error led to removal of tissue from a body without appropriate

			consent
Sep-2017	Whiston Hospital	Removal of tissue from a body without authorisation or consent	Human error led to unauthorised removal of tissue
Jan-2018	Countess of Chester Hospital	Removal of tissue from a body without authorisation or consent	Human error led to removal of tissue from a body without appropriate consent
Jan-2017	Kingston Hospital	Serious security breach	Mortuary inadequately secured
Apr-2017	Luton and Dunstable University Hospital	Serious security breach	Unauthorised access to the mortuary
May-2017	Calderdale Royal Hospital	Serious security breach	Equipment failure led to a security breach
Sep-2017	Worcestershire Royal Hospital	Serious security breach	Human error led to the documented procedure for viewings not being followed
Nov-2017	St Thomas' Hospital	Serious security breach	An unauthorised individual attempted to gain access to the mortuary premises
Dec-2017	Brighton and Hove City Mortuary	Serious security breach	Human error led to an unauthorised individual gaining access to the mortuary
Jan-2018	Hackney Public Mortuary	Serious security breach	Unauthorised individual gained access to the mortuary
Feb-2018	UCL Hospitals NHS Foundation Trust	Serious security breach	Incorrect viewing procedure led to a security breach
Feb-2018	St Thomas' Hospital	Serious security breach	Unauthorised access to the mortuary
Jun-2018	James Paget University Hospital	Serious security breach	Alleged incident occurred while viewing of the deceased
Nov-2018	Birmingham Childrens Hospital	Serious security breach	Unauthorised access to the mortuary

Jan-2017	Royal Free Hospital	Viewing of the wrong body	Human error led to a viewing of the wrong body
Jan-2017	Basildon University Hospital	Viewing of the wrong body	Human error led to a viewing of the wrong body
Jan-2017	Sunderland Royal Hospital	Viewing of the wrong body	Human error led to the viewing of the wrong body
Mar-2017	Chesterfield Royal Hospital	Viewing of the wrong body	Human error led to the viewing of the wrong body
Mar-2017	Royal Albert Edward Infirmary	Viewing of the wrong body	Human error led to a viewing of the wrong body
May-2017	Southend Hospital	Viewing of the wrong body	Human error led to a viewing of the wrong body
May-2017	Medway Maritime Hospital	Viewing of the wrong body	Human error led to the viewing of the wrong body
May-2017	Royal Liverpool University Hospital	Viewing of the wrong body	Human error led to the viewing of the wrong body
Jun-2017	County Hospital	Viewing of the wrong body	Human error led to the viewing of the wrong body
Jun-2017	Ipswich Hospital	Viewing of the wrong body	Human error led to the viewing of the wrong body
Dec-2017	St Mary's Hospital	Viewing of the wrong body	Failure to follow procedures led to viewing of the wrong body
Jan-2018	Watford General Hospital	Viewing of the wrong body	Human error led to viewing of the wrong body
Mar-2018	Barnet Hospital	Viewing of the wrong body	Procedural error lead to the viewing of a wrong body

Further information

If you are unhappy with the way the HTA has handled your request for information in this case, you may in the first instance ask us for an internal review by writing to us at the above postal or email address.

If you remain dissatisfied with the handling of your request or complaint, you have the right to appeal directly to the Information Commissioner for a decision, at the address below. There is no charge for making an appeal.

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45

Website: www.ico.gov.uk

Yours sincerely

